

## **TwinPeakes Fly Fishing**

### **Privacy Notice**

TwinPeakes Fly Fishing are committed to protecting and respecting your privacy. We want to ensure that you have a great experience on our website in the knowledge that our services are safe and secure for our users.

This Privacy Notice relates to our use of any personal information you provide us with and we are legally obliged to use the information in line with all the laws concerning the protection of personal information.

As we update this notice from time to time please review this it regularly.

#### **1. Who are we?**

TwinPeakes Fly Fishing is a family owned and run business which aims to provide a complete and thorough service to our customers. Its aim is to teach, advise and promote the sport of fly fishing through our fishing school, pro-centre, film and photography both at home and abroad.

#### **2. What information will TwinPeakes Fly Fishing collect about me?**

We may collect and process the following information about you:

- ❖ Information which you provide when completing electronic forms on our web site. This includes information provided at the time of registering to use our site, subscribing to our service, sending us and email, posting material or requesting further services,
- ❖ If you contact us we may keep a record of that correspondence,
- ❖ Details of transactions you carry out through our site and the fulfilment of your orders,
- ❖ Any information you provide to us in connection with use of our blog forum or photographs we use on our website

#### **3. How will TwinPeakes Fly Fishing use the information it collects about me?**

We will use your personal information in the following ways:

- ❖ To carry out our obligations arising from any contracts entered into between you and us;
- ❖ To notify you about changes to our service;
- ❖ All photographs are the property and copyright of TwinPeakes Fly Fishing. We may use photographs or video's on our web site, social media platform and for marketing.

#### **4. When will TwinPeakes Fly Fishing contact me?**

TwinPeakes Fly Fishing may contact you:

- ❖ In relation to any service, activity or online content you have signed up for
- ❖ In relation to any correspondence we receive from you.
- ❖ Where we are running an experience or promotion which you may be interested in
- ❖ In relation to any contribution you have submitted to TwinPeakes Fly Fishing e.g. on the blog, via text, social media or voicemail message.

## **5. Will my personal information be shared with anybody else?**

We will keep your information confidential except where disclosure

- ❖ To fulfil our Health and Safety responsibilities to you as our customer e.g. where a third party is acting as your fishing guide
- ❖ by law e.g. to government bodies and law enforcement agencies.
- ❖ We will not share your information with any other third parties without your permission

Where our site contains links to the web sites of our partners, advertisers and affiliates by following a link to another web site, you will be covered by their own privacy policies and we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal details to these web sites.

## **7. What if I am a user aged 16 or under?**

If you are aged 16 or under, please get your parents/guardians permission before you provide TwinPeakes Fly Fishing with any personal information. Users without this consent are not allowed to provide us with personal information.

## **8. How long will TwinPeakes Fly Fishing hold my personal information?**

TwinPeakes Fly Fishing will hold your personal information on our systems for as long as is necessary.

Where you contribute material to TwinPeakes Fly Fishing we will generally only keep a copy for as long as is reasonably required for the purpose(s) for which it was submitted.

## **9. Can I find out what personal information TwinPeakes Fly Fishing holds about me?**

You have the right to request a copy of the data TwinPeakes Fly Fishing holds about you and to have any inaccuracies corrected. There is not charge and we will provide you with the information within one month.

Please address requests to the Data Protection Officer, TwinPeakes Fly Fishing Ltd, Dinnet House Cottage, Dinnet, Aboyne, Aberdeenshire AB34 5LL. Or email [info@TwinPeakeslyfishing.com](mailto:info@TwinPeakeslyfishing.com)

## **10. Can I opt out of having my personal information used by Twin Peakes Fly Fishing?**

By giving me your email address you agree I can send you marketing material. Likewise, you may have consented to us using photographs of you on our web site, social media platform or for marketing purposes. You may opt-out at any time and you can ask for your data to be deleted from our systems and backup system.

### **Cookies**

When you view this site, or any other site linked from this site, we may store some information on your computer in the form of a "cookie", which allows us to tailor our website/s to better match your interests and preferences.

A cookie is a small text file which the site you are visiting saves on your computer. Cookies are used by many web sites to give visitors access to various functions. The information contained in the cookie can be used to monitor a user's surfing behaviour. The data in our cookies cannot be linked to any information which identifies you personally.

There are two types of cookies. The first saves a file for an extended period on your computer and is used, for example, with functions which describe what information is new since you last visited the particular site. The second type is known as a 'session cookie'. This is stored temporarily in your computer's memory while you are visiting the site and surfing a page, and is used, for example, to determine what language you have chosen. Session cookies are not stored in your computer for an extended period, but are deleted when you close your browser.

TwinPeakes Fly Fishing Ltd uses cookies to record visitor statistics. You can set your computer to block cookies. However, this means that we cannot guarantee that all areas of our web site will function as intended. The procedure for blocking cookies will depend on what browser you use. Access Help or the appropriate menu on your browser for instructions.